



CCID TROIKA STUDY ABROAD CONTACT INFORMATION

(bring this flyer with you on the trip and leave a copy in the US with your emergency contact person)

Program Name: BIOLOGICAL, TROPICAL AND ENVIR. SCIENCE IN BELIZE

Lead Faculty: Scott Herber, scott_herber@yahoo.com

Your lead faculty can help you answer most of the questions about your trip, travel or safety. If you have any problems during your trip (health issues, housing issues, student harassment issues, etc.), please contact your lead faculty as the first person. If Scott is not available, his assistant is **Tom Klee** (Hillsborough CC). For any issues, concerns before or after the trip, please contact CCID office – information below.

Be aware that you may need to wait for a response from any of these contacts so please do **not panic** if you cannot reach them immediately. Even the worst situation can be resolved if you calm down and be patient. Also, if you have to call from Europe to the US, be aware of the **time zone difference!** Belize is 1 hour ahead of Washington, and 2 hours behind Florida (e.g. when it's 7:00 PM in Belize: it is 6:00 PM in Washington, and 9:00 PM in Florida).

When dialing from Belize, the US country code is: 001 -> area code -> tel number.

Emergency contact in Belize

If your parents or family members need to contact you because of an emergency while you are in Belize, instruct them to **FIRST** contact Ms. Jonelle Hemmans (PfB), then Mr. Efrain Cocom (Hill Bank Station) or Ms. Terri Valentine (South Water Caye)

Ms. Jonelle Hemmans Cell phone Email:
Hill Bank Field Station

Make sure you give the contact information for Ms. Jonelle Hemmans to whomever you designated at home as an emergency contact during your travel in Belize. Ms. Hemmans will know where and how to contact you or your group. Same applies if you are in the emergency situation in Belize, and your family in the U.S. needs to be notified.

Emergency contact at your home college

Highline Com College: Michael Allen, Director of International Outreach, Tel:

Brevard Com College: Francine Arrington, Director Global Center & Educ. Exchange, Tel:

Hillsborough Com College: Stephen Church, Project Manager, Tel:

Travel Agent

Should you encounter any problems with your flight – delays, cancellations, or flight schedule/ ticket changes, and if for some reason you got separated from your group and faculty due to missed flight or any other unforeseen circumstances, at the airport, ask for assistance the personnel at the desk/ ticket counter of American Airlines or call AA toll free at **1-800-433-7300** (in the US) or **223-2522** (Reservations) in Belize. **Please provide a record locator for your E-Ticket.**

Health and Emergency Insurance

If you have any questions about your insurance while abroad, please refer to medical insurance policy, which you are receiving from CCID (a flyer titled “LewerMark 100 Outbound” outlines the insurance benefits). Attached insurance brochures also have additional information. If you need assistance either medically-related or emergency-related, call the AssistAmerica insurance company at **Tel: 1 800 821 7710**; or email: medservices@assistamerica.com . **YOUR insurance ID CARDS** have the contact numbers for the agency as well – so keep them handy!

CCID

If none of the above could help you out in your particular situation, you can always contact the CCID office:

John Halder, President CCID: **1-319-398-5653 (office)** or
; or **Andrea Siebenmann** at **1-319-398-7183 (office)** or